GRSE Shareholders Dispute Resolution Mechanism

GRSE is a Public Sector listed Company. The shares of the Company are listed in National Stock Exchange (NSE) and Bombay Stock Exchange (BSE). In order to provide service to the shareholders the Company formulates a "Shareholders Dispute Resolution Mechanism". The objective of the GRSE's Dispute Resolution Mechanism is to establish a process for handling shareholders' complaints/grievances/disputes in a time bound manner.

The following are the process for resolution of the disputes:

Step 1 – Lodging complaint/ grievance/ dispute with the Registrar & Share Transfer Agent (RTA)/ Company:

Members are advised to first lodge their complaint/ grievance/ dispute directly with the Company or the RTA, their contact details are mentioned below:

Company	**Registrar & Share Transfer Agent**
Shri Sandeep Mahapatra Company Secretary and Compliance Officer Garden Reach Shipbuilders & Engineers Ltd. GRSE Bhavan, 61, Garden Reach Road, Kolkata – 700 024 Phone: 91-33-2469-8545 Email id: investor.greviance@grse.co.in Website: https://grse.in	M/s Alankit Assignments Limited Mr. Jagdeep Kumar Singla Deputy General Manager Alankit Asignments Limited Alankit House, 4E/2 Jhandewalan Extension, New Delhi – 110055 Contact No : +91-11-4254 1234 Email id: rta@alankit.com Website: https://www.alankit.com/

Step 2 – SEBI Complaints Redress Systems ("SCORES") Platform:

If the complaint/ grievance/ dispute is not resolved at Step 1 or if the member is not satisfied with the resolution provided by the Company/ RTA, a complaint/ grievance/ dispute may be raised on SCORES platform of SEBI which is accessible at https://scores.sebi.gov.in/.

Step 3 – Online Dispute Resolution Process (ODR) Platform by SEBI:

Securities and Exchange Board of India ("SEBI") has introduced a common Online Dispute Resolution ("ODR") Portal to facilitate online resolution of all kinds of disputes arising in the Indian Securities Market. ODR Portal can be accessed/ approached by the Member for dispute

resolution within the applicable Law of Limitation for any unresolved issues pertaining to service-related complaints between members and listed entity including its Registrar & Share Transfer Agents which are not pending before any arbitral process, court, tribunal or consumer forum or are non-arbitrable in terms of Indian law.

If the complaint/ grievance/ dispute remains unresolved as per the timelines prescribed for the SCORES Portal, the member may escalate the same through the ODR portal at https://smartodr.in/login.